

AlphaTek Concrete Scanning is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your information when you interact with our services.

## Information We Collect

We collect personal information that you provide directly to us, such as your name, phone number, email address, and any other details you share when inquiring about our services.

## How We Use Your Information

- To provide and improve our services.
- To respond to your inquiries and communicate with you about your requests.
- To send important service-related notifications.
- To comply with legal obligations.

## Data Sharing

- Customer data is not shared with third parties for promotional or marketing purposes.
- Mobile opt-in and consent are never shared with anyone for any purpose. Any information sharing that may be mentioned elsewhere in this policy excludes mobile opt-in data.

## Messaging Terms and Conditions

- By providing your phone number and agreeing to receive texts, you consent to receive text messages from AlphaTek Concrete Scanning at 604-398-4971 regarding customer care.
- Consent is not a condition of purchase. Message frequency varies. Message & data rates may apply.
- You can reply STOP to unsubscribe at any time or HELP for assistance.
- You can also contact us at 604-398-4971 or [rachel@alpha-tek.ca](mailto:rachel@alpha-tek.ca).
- Mobile opt-in information is never shared with third parties.

## Data Security

We take appropriate security measures to protect your personal information from unauthorized access, alteration, or disclosure.

## Your Rights

You have the right to request access, correction, or deletion of your personal data. To make a request, please contact us at [rachel@alpha-tek.ca](mailto:rachel@alpha-tek.ca).

## Policy Updates

We may update this Privacy Policy from time to time. Any changes will be reflected on this page with an updated effective date.

For questions or concerns about this policy, contact us at [rachel@alpha-tek.ca](mailto:rachel@alpha-tek.ca) or 604-398-4971.